

SAP Workflow and Events - Control the flow!

Day and Time: Thursday, May 16, 2013 - 12:30 PM - 1:30 PM Session 0811 **Content Area:** Business Integration, Technology and Infrastructure (BITI) Susan Keohan, MIT LL Martin Maguth, Norikkon

- How to use an event to control the SAP Business Workflow
- How to trigger an event
 - Standard SAP Methods
- Know about the advantages of using events
 - Traceable
 - Deactivatable/activateable
 - Forward-looking feeds into Process Observer/SAP Operation Process Intelligence

Radio example for events



- Trigger a new instance of a Workflow
 - Select the Workflow to be started
 - Check, if the workflow should be started at all
 - Start Workflow instance immediately
 - Use the event queue to start a Workflow instance
- Terminate a dialog workitem
 - Set the workitem to complete, so that the workflow instance can continue
- Wait for an event
 - Complete a section of a Workflow instance
 - Complete a whole Workflow instance
- Start a ABAP function module
 - Consume the event without any impact on workflow

Different ways to trigger an event

SAP Configuration of Events

- HR Events
- Status Management
- Change Documents
- Message Control
- Trigger a BOR event via the ABAP function module SAP_WAPI_CREATE_EVENT (Commit Work)
- Transaction SWETYPV

- Triggered by program
 - SAP provided program triggers the event
 - Read SAP Help for Workflow Scenarios, to find the required IMG configuration steps
 - Use the event trace to find events
 - Custom developed program will trigger the event
 - Trigger a BOR event via the ABAP function module SAP_WAPI_CREATE_EVENT
 - Note: The event only occurs after the ABAP statement "COMMIT WORK."

Information delivered by events

Object Type Object Key Value What Name of the events data The event name indicates the status change is delivered? User who triggered the event This user will become the workflow initiator for a workflow start Or the actual agent who completed a workitem Additional parameters For example: the required release code of a purchase requisition

How is the data delivered ?

- The Binding definition in the Workflow Builder stores the data in the
 - Workflow Container
 - Task Container

Event of a Business Object Type

Display Object Type BUS2009							
💯 🚇 🍻 🌗 🕄 🚎 🚺 Program Parameters Exceptions							
Object type BUS2009 V Purchase requisition item	1						
PurchaseReqItem.released	Requisition Item Released						
PurchaseReqItem.reset	Not Used						
PurchaseReqItem.rejected	Release of Purchase Requisition Item Refused						
PurchaseReqItem.releaseStepCreated	Purchase Requisition Item Release Step Created						
PurchaseReqItem.rejection_start	Requisition Rejected						
PurchaseReqItem.rejection_stop	Cancel Rejection						
PurchaseRegItem.significantlyChanged	Purchase Reguisition Item Significantly Changed						

Object Type BUS2009: Display Parameters for Event RELEASESTEPCREATED

🎾 遇 🚰 🔣 Other View Program

Overview		
Parameter	Obj. Type	First Release
ReleaseCode	BUS2009	30A

 It's all right here (Tools> Business Workflow> Development> Events)

💌 🔁 Events
 Event creation
🕨 🧰 Set Up with Wizard
🔻 🔁 Change to HR Master Data
🔹 💬 SWEHR1 - Linkage: Object Type to HR Infotype
🔹 💬 SWEHR2 - Event - Infotype Operation (SAP)
🔹 🔗 SWEHR3 - Event - Infotype Operation (Customer)
 Change documents
 SCDO - Overview
 SWED - Define workflow properties
• 💬 SWEC - Linkage
🔹 💬 BSVW - Status management
 Ø NACE - Message Control
 AWUW - Logistics Information System (LIS)
🕨 🔂 Event Linkages

- For HR Events, look at transactions SWEHR1 and SWEHR2 – these are SAP-defined events
- Then, if you need to, configure your own events using SWEHR3

	Change View "Allowed Business Object Types per Object Type/Infotype/Su							
60	🌮 New Entries 🗈 🚘 🐼 🔳 🖳							
				-		-		
	ОТ	Object type text	IT	Infotype Name	STy.	Subtype text	Obj.type	Name
	s	Diition	1001	Relationships	A003	Belongs to	BUS7030	Dev. Subprofile
	s	Position	1001	Relationships	A003	Belongs to	PDOTYP	Position
	s	Position	1001	Relationships	A 003	Belongs to	PDOTYP	HR Position
	s	Position	1001	Relationships	A008	Holder	BUS7030	Dev. Subprofile
	s	Position	1001	Relationships	A008	Holder	PDOTYP	HR Position
	s	Position	1001	Relationships	B008	Holder	PDOTYP	HR Position
	s	Position	1001	Relationships	B032	Is fulfilled by	BUS7030	Dev. Subprofile



	Change View "HR-CA: Event Linkage for Customer": Overview											
6	🎾 🕄 New Entries 咱 🖬 🗠 🕄 🖪											
	0.	Object type text	IT	Infotype Name	STy.	Subtype text	Updat	Acty	Seq	Obj. type	Event	Function Module
	s	Position	1001	Relationships	A003	Belongs to	INS		0	PDOTYPE_S	ð	ZWF_EVENT_0T_1001_A003
	s	Position	1001	Relationships	A008	Holder	DEL		0	BUS7030		Z_HR_EVENT_FOR_PURCH_10
	s	Position	1001	Relationships	A008	Holder	INS		0	BUS7030		Z_HR_EVENT_FOR_PURCH_10
	s	Position	1001	Relationships	A008	Holder	UPD		0	BUS7030		Z_HR_EVENT_FOR_PURCH_10

- SWEHR3 uses the same Object Type, Infotypes, etc as SWEHR2
- You define the Rules for when your event is raised in custom functions – make sure you follow the templates!

- Change Documents are useful to trigger events when you know a Change Document is written if Master Data changes
- Quick Check go to TX SE12 and check for the 'Change Document' flag on the data element

If the Change Document box is not ticked, you may have to use a different method

Dictionary: Di	splay Data Element		
🗢 🌮 🖻 🖧 🤅	🕴 🔿 品 旦 🖪 🕏 🖷	Documentation	Supplementary Do
Data element	PRCTR	Active	
Short Description	Profit Center		
Attributes Dat	a Type Further Characteristics	Field Label]
Name	PRCTR_EMPTY		
Parameters	PRCTR		
Parameter ID	PRC]	
Default Component Na	ame PROFIT_CTR		
☑Change document			
Ento Input History			

 If you can use Change Docs, there is a nice condition editor to help you complete your mission

After you select the Field(s) which you need to trigger the event from, you have the ability to format complex conditions prior to raising the event

Change Condition: F	Field restriction for PROJ	,
6 🖉 🖼 🕄 🗎 🚳 🛽		
Operators Logic Logic And NX Or S CE NX Not Constant Image: Constant Parentheses Image: Constant Parentheses Image: Constant Parentheses Image: Constant Image: Constant Image: Con	Expression 1 PROJ_ABGSL_NEW PROJ_ASTNA_OLD PROJ_ASTNA_NEW PROJ_ASTNR_NEW PROJ_AUTOD_OLD PROJ_AUTOD_OLD PROJ_BERBU_OLD PROJ_BERBU_NEW PROJ_BERKO_OLD PROJ_BERKO_OLD PROJ_BERKO_NEW PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_NEW PROJ_SERST_NEW PROJ_SERST_NEW PROJ_SERST_NEW	Description PROJ_ABGSL_NEW PROJ_ASTNA_OLD PROJ_ASTNA_NEW PROJ_ASTNR_OLD PROJ_ASTNR_OLD PROJ_ASTNR_NEW PROJ_AUTOD_OLD PROJ_BERBU_OLD PROJ_BERBU_NEW PROJ_BERKO_OLD PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_OLD PROJ_BERST_OLD

 Many objects in SAP already use Status Management – Quality Inspection, Projects, Engineering Change Requests...

Display View "Syste	em status	events":	Overview						
🎾 🖪 🖪 🗟									
Dialog Structure	StatusOT	BusinessOT	Event		Name			f	
System status events Gal Status restrictions	CDM	ECM	LOCKED_BY_SYSTEM			L	ocked by	System	
	CDM	ECM	LOCKED_BY_USER				ockod by	Llcor	
	CDM	ECM	OBJ_CHG_INCORRECT	St	atus Obj	.Type		CDM	
	CDM	ECM	REJECTED	Business Obj.Type Event			е	ECM	
	CDM	ECM	RELEASED				WITHDRAWN		
	CDM	ECM	TO_BE_PROCESSED		Status		Inact.		
	CDM	ECM	UNLOCKED_BY_USER		10252	СНКД		ECR Checked	
	CDM	FCM	WITTHDD AMN		10253			ECR Approved	
	CDO	ECO	CHG_INCORRECT						



SAP Configuration of Events

Display IMG						
😽 🟭 📲 🕴 Existing BC Sets 🛛 🗞	BC Sets for Activity – & Activated	BC Sets for Activity				
Structure Structures						
 Structures Operative Structures 	tures					
🔄 🔻 🗟 🛛 Work Break	lown Structure (WBS)					
🕨 🔜 🖉 Project 🛛	Ioding Mask					
🔻 🗟 🛛 😽 WBS Usi	er Status					
• 📑 🕀 Crea	e Status Profile					
• 🗟 🕒 Defir	e Authorization Key for Work Breakd	lown Structure				

For customer statuses, you define the status (or use a system (ie: I) status, and it can be in conjunction with others.

Display View "System	n/user status events": Overview	
🎾 🖪 🖪 🖪		
Dialog Structure	S Schema BusinessOT Event	Name
Gli System/user status even Gli Status restrictions	PRN D00002 BUS2054 BUDGETCHANGED_APPR	BudgetChanged_App
	PRN LL000002 BUS2054 BUDGETCHANGED_REJ	BudgetChanged_REJ
	PRN LL000002 BUS2054 BUDGETENTERED	BudgetEntered
	PRN LL000002 BUS2054 CREATED	WBS element create
	PRN LLOOOOO2 BUS2054 STATUS_OP_OFF	Status_OP_Off
	PRN LLOOOOO2 BUS2054 STATUS_OP_ON	Status_OP_On
	PRN LLOOOOO2 BUS2054 STATUS_SHUT_OFF	Status_SHUT_Off
	PRN LLOOOOO2 BUS2054 STATUS_SHUT_ON	Status_SHUT_On
	PRN LL000002 BUS2054 SYSTEMSTATUSDELETED	SystemStatusDeletec 🔻
		4 >

Event Linkage

Change View "Event Type Linkages": Overview							
💖 🕄 New Entries 咱 屋 🔊 🗟 🖪 🗟							
Event Type Linkages	Event Type Linkages						
Object Category	ObjectType	Event	Receiver Type	Type linka	Enable ev	Status	
BOR Object T… 🔻	LIKP	CHANGED	WS96600200			No errors	-
BOR Object T… 🔻	LIKP	CREATED	WS96600200	\checkmark		No errors	-
BOR Object T… 🔻	LIKP	CREATED	WS98800048			No errors	-
				_	_		

Change View "Event Type Linkages": Details

🎾 New Entries	🗎 📕 🗠 🖨 🖪	\$			
Object Category	BOR Object Type	•			
Object Type	LIKP				
Event	CHANGED				
Receiver Type	WS96600200				
Linkage Setting (E	vent Receiver)				
Receiver Call		Function Module 🔹			
Receiver Function	Module	SWW_WI_CREATE_VIA_EVENT			
Check Function Ma	odule	ZWF_ECC_SHIP_ORDER_CHECK_FM			
Receiver Type Function Module					
Destination of Rec	eiver				

Check Function Modules -

define specific criteria that must be met in order to raise the event.

Receiver Type Function

Modules will dynamically determine which workflow you need to start

Have the Event send you mail

				UserID as Receiver
Event Type Linkages				
Object Category Object	Type Event	Receiver Type		You get mail in your
BOR Object T… 🔻 BUS2O	1 PARKED	SU18094		0
BOR Object T… 🔻 BUS20:	1 PARKED	WS96600193		SAPOffice inbox, and can
Change View "Event	Turne Linksgee", Deteile			see the Event
_	Type Linkages": Details			
💖 New Entries 🗎 🖬 🕼				Parameters too
Object Category BOR Object	Гуре 💌			
Object Type BU\$2081		Notificat	tion from Event M	lanager
Event PARKED				
Receiver Type SU18094		Created	Workflow System	RD1 210
		Changed	Workflow System	RD1 210
Linkage Setting (Event Receiver				
Receiver Call Receiver Function Module	Unction Module	Event Recei	ived:	
Check Function Module	DWE_EVENI_MAIL			
Receiver Type Function Module		BO LIKP 008 SHIPORDER		
Destination of Receiver			(CIPINGED	
		The Parame	eter Container of the Eve	ent Is Added as Attachment.
Event delivery	Using tRFC (Default)			
✓Linkage Activated		Event Conta		

- Output documents are created using SAP's output determination procedure
- Access output management for applications via SAP Reference IMG (TAC SPRO)
- Generally, output is created based on condition table for communication purposes between business partners, e.g. print, fax, EDI, or between systems, e.g. ALE
- Instead of creating an output document, SAP raises an event in the system

MESSAGE CONTROL

Dispatch time Send immediate	Storage system ly (when saving the a siness Workflow)	Print Mail Sort order	Create output type transmission mediu	
Communication K	Records (Ne	ew PO printout): Fast Change	Maintain condition	record and
Condition Recs.DNameECPurch.requis. EBPFOFramework requisn.GNBGTS Standard PO(olNBPurch.requis. StanUBStock transport or	d) VN d. VN	Change Condition Records (New Image: Condition Records (New Image: Condition Records (New Variabler Key Purchasing Doc. Type Description NB Purch.requis. Stand.	PO printout): Communication	o define
		Object type BUS2012 Event CANCELED		

- "Publish & Subscribe" interface available for FI-GL, FI-AP, and FI-AR
- Business transaction event linked to business object event, i.e. 00000130 Post Document -> BKPF.CREATED
- Template function modules for event processing with parameter interface available for supported relationships
- Transaction to access business transaction events is SWU_EWBTE for BTE wizard; you can use special TAC for custom development, e.g. FIBF

BUSINESS TRANSACTION EVENTS



2



- SAP application creates business transaction event
- Function module processes data to be passed on to business object event
- Business object event is raised
- Event manager determines available active link(s) and starts corresponding workflows

Event of a ABAP Object Type

Class Builder: Display Class CL_HRASR00_WF_PROCESS_OBJECT							
⇐ ᆃ 🎾 😵 🖻 🕲 🖧 🤺	🖕 🔿 🌮 😘 🖷 🛞 🖆 🌴 🖽 🕂 📇 🧮 🗊 🌾 🚹 🏟 🔙 Local Definitions/Implementations						
Properties Interfaces Friend	IRASR00_WF_PROCESS_C ds Attributes Methods	Events	olemented / Active Γypes Aliases				
Event	Туре	Visibility	Description				
TRIGGERED	Instance Event	Public					
WITHDRAWN	Instance Event	Public					
CREATED_BY_XI_MESSAGE	Instance Event	Public					
DRAFT_CREATED	Instance Event	Public					

Class Interface	CL_H	HRASR00_WF_PR	OCESS_OBJECT	Implemented / A	Active
Properties Interface	es Frien	ds Attributes	Methods Events	Types Alia	ses
Event parameters		DRAFT_CREATE	D		
🗢 Events 🔝					
Parameters	Optional	Typing	Associated Type		Defau
STEP_OBJECT		Type Ref To	CL_HRASR00_WF_	STEP_OBJECT	

The Event Parameter can be an object of another type

Event Linkage

_	w "Event Type Li s 🗈 🖬 🖬 🔊 🕄 🖷	nkages : Over	view				
V S New Lindle							
Event Type Linkag	es						
Object Category	ObjectType		Event	Receiver Type		Type linkage active	Enable event queue
ABAP Class	<pre>The CL_HRASR00_WF_</pre>	PROCESS_OBJECT	COMPLETED				
ABAP Class	<pre>The state of the state of</pre>	PROCESS_OBJECT	COMPLETED	HR ADMINISTRAT	IVE SERVICES	\checkmark	
ABAP Class	CL_HRASR00_WF_	PROCESS_OBJECT	COMPLETED	WS17900015		V	
bject Category	ABAP Class	•		Chango Via	w "Event Tun	e Linkages": D	otaile
bject Type	CL_HRASR00_WF_PROCE	SS_OBJECT		change vie	w Event typ	e Lilikayes . D	elans
vent	COMPLETED 🌮 New Entries 咱 🔜 🐼 🛃 🛃						
eceiver Type	HR ADMINISTRATIVE S	SERVICES					
Linkage Setting (Even	t Pacaivar)			Object Category	ABAP Class		*
Receiver Call		unction Module	T	Object Type Event	CL_HRASROU_W	F_PROCESS_OBJECT	<u> </u>
Receiver Function Mo	Ę	IR ASR START PERSI	FILE CREATION	Receiver Type			
			THE_CREATION	Receiver Type	W517500015		
				Linkage Setting (Ev	ent Receiver)		
Object Category	ABAP Class		Ŧ	Receiver Call		Function Modu	le
bject Type	CL HRASROO WF P	ROCESS OBJECT		Receiver Function	1odule	SWW_WI_CRE	CATE_VIA_EVENT_IB
vent	COMPLETED		_	Check Function Mo	dule		
eceiver Type				Receiver Type Fun	Receiver Type Function Module		
eceiver Type				Destination of Rece	iver		
Linkage Setting (Ev	ent Receiver)			Event delivery		Using tRFC (D	efault)
Receiver Call		Method		T			
Class Name		CL HRASR00 C	REATE PERS FILE	✓ Linkage Activat	ed		
Interface Name		BI_EVENT_HAN		Enable Event C	Jueue		
Method Name		ON EVENT					
neurou name		OIN_EVENT		Behavior Upon Erro	r Feedback	System defaul	te

Event Queue Administration
🛐 🐘 🖄 🖓 🖡 🔊 Event trace 🛛 🗄 Browser 👘 Delete events
& Overview Basic data Activation Background job Event delivery Linkages with errors
Configuration
Operation Mode of Background Job Periodic
Number of events per read access
Time interval between two read accesses 2 Minutes
Event queue background job is active
🐺 Unschedule background job 🚱 Display Background Job
Background job for processing the event queue
The event queue is read by a background job at regular intervals. The events found are delivered to the registered event receivers

Transaction SWEQADM is used to schedule the event queue in every system. By spreading out the events, this job provides a better system performance. Based on the size of your system, you can double or triple the number of events per minute.

Workflow with triggering event

Workflow Template: Display		- m		
<i>୭</i> /4 ↔ ₽		ッ	Purchase Requisition	Workflow
Workflow template 38 wf_req_i Name Workflow for requisition re	elease		Trigger	
Package ME	Applicatn Componer	nt MM-1	Release requisition	
Standard events	bject Type	Event	Name	
BOR Object Type BI C Display Binding For Workflow	JS2009	RELEASESTEPCREATED	REQUISITION ITEM RELEASE	
			<u>_</u>	
Binding Event 'Release Step Created' -> Workflow				
Event 'Release Step Created' &RELEASECODE&	Here and the second se	DE&		
&_EVT_OBJECT& &_EVT_OBJECT.AGGREGATE&	► → &REQUISITI	ON&		
&_EVT_CREATOR&				

Hint:

- The standard binding is for "_EVT_OBJECT" and "_EVT_CREATOR"
- The release-code is an extra parameter
- The "Aggregate" is an attribute of the object



Hint: One outcome for each (activated) terminating event

Possib	e outcomes of step			
Cgy	Act./Inact.	Not in Workflow Log	Outcome	Name
v)			Purchase Order Released	Purchase order released
v)			Not Used	Release of purchase order cancelled
»)			Purchase Order Changed Significantly	Purchase order changed significantly

Standard task		20000166	mm_po_rel						
Name		Release of pur	chase order						
Package		ME			Applicatn Compor	ient	MM-PUR		
- Basic	data 📝 Descri	iption 🏼 🎾 Co	ntainer ») Tri	ggering events	») Terminatir	ng events	🖳 Default rules	T SAPphone	
Standard e	vents								
Binding	Object Categor	ry	Object Type	Event		Name			Element
V	BOR Object	Туре 🔹	BUS2012	RELEASED		PURCHASE	ORDER RELEASE PO	C	_WI_OBJECT_ID
	🔄 Display Binding	j For Task							
Image: A state of the state		a)							
	Binding Event 'Rel	lease PO' -> Ta	ask						
	Event 'Release PO	0'				Task			
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	&RELEASECODE8	k .			· <u> </u>	&RELEAS			
Other eve	&_EVT_OBJECT8	š.					BJECT_ID&		
Binding						>			

Note:

Binding to bring data back to the task container. Another binding defines the transport from the task to the workflow container.

Workflow with Wait for Event



- Workflow start conditions allow to implement the evaluation of predefined criteria before a workflow instance is started
- Conditions are defined by event container elements and logical operators and evaluated every time a start mechanism tries to trigger the corresponding workflow
- If the condition is not fulfilled, the workflow instance is not started
- Transaction to access workflow start conditions is SWB_COND

WORKFLOW START CONDITIONS

Image: Condition Edit Goto Extras System Help Image: Condition Edit Image: Condition Image: Condition Image: Condition Help Image: Condition Image: Condition Image: Condition Image: Condition Image: Condition Help Image: Condition Image: Condition Image: Condition Image: Condition Image: Condition Image: Condition Help Image: Condition Image: Condition Image: Condition Image: Condition Image: Condition Help Image: Condition Image: Conditing Image: Condition Im	H H 2 1 4 4 2 X X H	
Display start condition in client 800 Image: Condition of the start conditions		Select existing start conditions based on standard criteria
Start condition * Business Object BOR • Event All events Workflow All workflows	m: Notification of Absence	
False	No default currency Start workflow: AF_process20 No action	Review and change details of start condition

Workflow with events	Workflow without events
No delay for the triggering program. Advantage: No impact on triggering program	Triggering program waits for the workflow instance to start. Problems could have an impact on the outside transaction
Dialog Workitem is completed, when one of the terminating events has occurred. Advantage: Less risk of completing a workitem too early.	Dialog Workitem is completed, when the user backs out the launched transaction or (if configured) clicks on the 'Complete Workitem' button.
Use the "Wait for event" step to react on object status changes, which occurred outside of the workflow process	Users can only influence the process, by executing a workitem.
Trigger events to communicate with other workflows	

- Connect your SAP Business Workflow to SAP via events
 - Trigger of a new workflow instance
 - Example: A certain Sales Order status was applied
 - Re-act on object status changes, which were caused by activities outside of your workflow
 - Example: Purchase requisition was changed
- Use events to complete a workitem
 - Example: Specific System or User Status was set on a plant maintenance order
- Use the event queue for events, which could occur too often within a short period of time

- Use events where ever possible in your workflow design
 - Trigger Workflow
 - Terminate a workitem
 - Wait for an outside event
- Activate the Workflow Event Trigger (customizing transport)
- Check the events in the test system
- Turn off the event trace in the production system



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